

P20962.A15

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Toshio TAMURA et al.

Group Art Unit: 3627

Appln. No. : 09/807,965

Examiner: Michael A. Cuff

Filed : August 31, 2001

Confirmation No.: 6657

For : SALES SUPPORT SYSTEM

**AMENDMENT AND RESPONSE**

Commissioner for Patents  
U.S. Patent and Trademark Office  
Customer Service Window, Mail Stop AMENDMENT  
Randolph Building  
401 Dulany Street  
Alexandria VA 22314

Sir:

Responsive to the Office Action mailed August 24, 2007, reconsideration and withdrawal of the matters noted therein are respectfully requested, in view of the following amendments and remarks. Inasmuch as the period set in the Office Action was to expire on September 24, 2007, this response is timely filed.

Entry of the following Amendment and reconsideration and withdrawal of the rejections of record are respectfully requested.

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 2 of this paper.

**Remarks / Arguments** begin on page 22 of this paper.